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to describe with "specificity" the proposed improvements or upgrades to the ETC's network throughout its service area:

(1) how signal quality, coverage, or capacity will improve due to the receipt of high-cost support throughout the area for which the ETC seeks designation; (2) the projected start date and completion date for each improvement and the estimated amount of investment for each project that is funded by high-cost support; (3) the specific geographic areas where the improvements will be made; and (4) the estimated population that will be served as a result of the improvements.

In that order, the FCC clarified that service quality improvements in the five-year plan "do not necessarily require additional construction of network facilities." Accordingly, the improvements listed in the plan may be projects related to the expansion of the network (one or multiple service), projects related to updating technology to accommodate new services or higher bandwidth or maintenance projects, such as to reduce trouble reports and replace outdated equipment. Additionally, in some cases, the projects may be ones that improve or upgrade the entire network rather than discrete areas within a study area or they may be ones that are ongoing projects that have no specific start and completion dates.

The instructions to the Form 481 state "recipients may describe where improvements are expected to occur by wire center or census block, as appropriate. To the extent no improvements are planned for specific areas, the five-year plan should so indicate." The instructions also require that in subsequent annual progress reports which must include the total amount of universal support received must provide this information "broken out separately by the amount spent on capital expenses and the amount spent on operating expenses."

Accordingly, the Company's five-year plan separately provides both capital expenditures and operating expenses.

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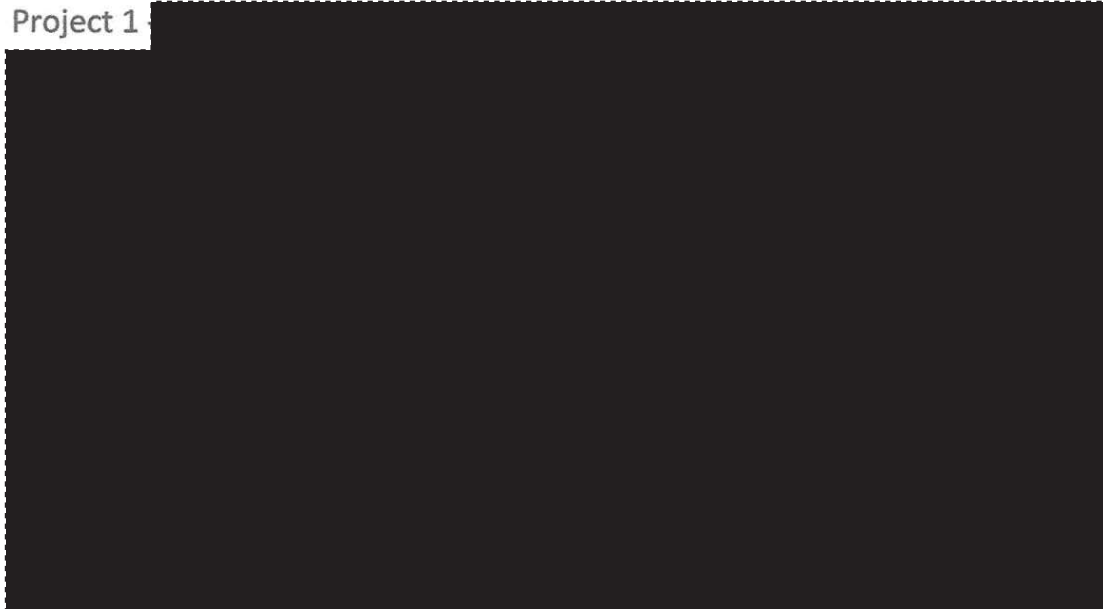
A. The Company's Major Network Improvement Projects

Based upon this framework, Appendix A reflects Madison County Telephone Company, Inc.'s major network improvement projects for the five calendar years 2015 through 2019 along with the start and completion dates, capital cost, areas and population associated with those projects

B. How These Projects Will Improve the Network

Below is a detailed description of each project listed in the attached Part A.

Project 1



Project 2



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Project 3 -



Project 4 -



Project 5 -



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Project 6 -



Project 7



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Project 8 -



Project 9 -



Project 10 -



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Project 11 -



Project 12 -



Project 13 -



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[REDACTED]

Project 14 -

[REDACTED]

Project 15 -

[REDACTED]

Project 16 -

[REDACTED]

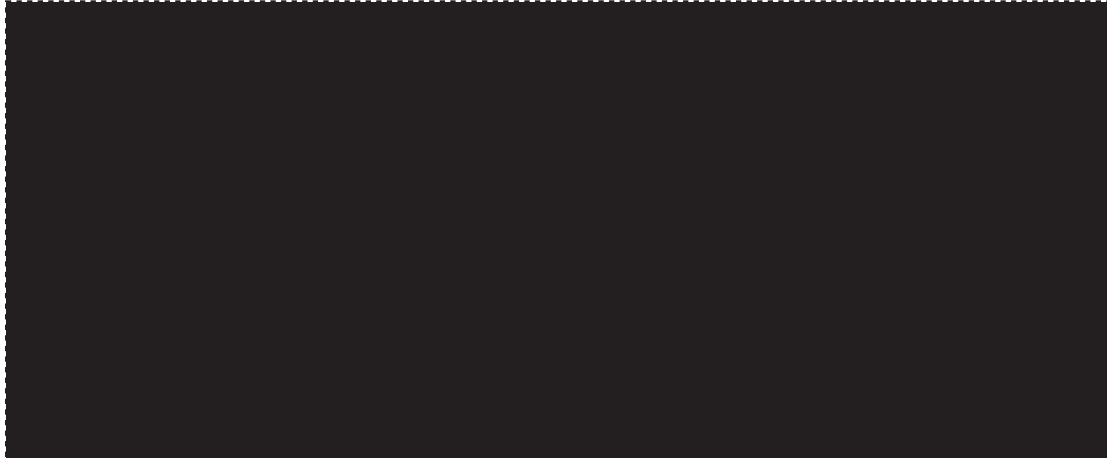
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Project 17 -



Project 18 -



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Project #	Project	Start Date	Completion	Area	Population(1)	Total Dollars	Part 32 Account	Voice, Broadband Both, etc.
1	Cain Street Remote FTTH	January 2015	July, 2015	Huntsville Exchange				
2	Aurora Fiber Distribution Project	January 2015	December, 2015	Aurora Exchange				
3	2015 Annual Plant Upgrades	January 2015	December 2015	Madison County Telephone Serving Area located in Madison County with service to Aurora, Forum, Huntsville, and Kingston exchanges				
4	North Harris Street Line 3 rebuild installing FTTH	March, 2016	July, 2016	Huntsville Exchange				
5	Amber Street Line 4 rebuild	February, 2016	July, 2016	Huntsville Exchange				
6	2016 Annual Plant Upgrades	January 2016	December 2016	Madison County Telephone Serving Area located in Madison County with service to Aurora, Forum, Huntsville, and Kingston exchanges				
7	Middle School Hill Remote and Transport for Central Office	January, 2017	December, 2017	Huntsville Exchange				
8	Sycamore to Parrot Drive Line 3&4 rebuild installing FTTH	January, 2017	December, 2017	Huntsville Exchange				
9	Withrow Springs Remote	March, 2017	December, 2017	Forum Exchange				
10	Bomb Remote and Transport from Central Office	March, 2017	December, 2017	Huntsville Exchange				
11	2017 Annual Plant Upgrades	January 2017	December 2017	Madison County Telephone Serving Area located in Madison County with service to Aurora, Forum, Huntsville, and Kingston exchanges				
12	Line 5 Rebuild and Installing FTTH	March, 2018	December, 2018	Huntsville Exchange				
13	2018 Annual Plant Upgrades	January 2018	December 2018	Madison County Telephone Serving Area located in Madison County with service to Aurora, Forum, Huntsville, and Kingston exchanges				
14	Falcon Creek Remote and Transport	March, 2018	December, 2018	Kingston Exchange				
15	Brush Lake Remote	March, 2019	December, 2019	Aurora Exchange				
16	Hargie Remote and Transport	March, 2019	December, 2019	Kingston Exchange				
17	2019 Annual Plant Upgrades	January 2019	December 2019	Madison County Telephone Serving Area located in Madison County with service to Aurora, Forum, Huntsville, and Kingston exchanges				
18	Line 6 Rebuild with Transport fiber and install FTTH	February, 2019	December, 2019	Huntsville Exchange				
	Totals							

Study Area Code 401709
 Study Area Name Madison County Telephone Company
 Company Contact Name Joe Shrum
 Contact Telephone Num 479-738-2121
 Contact Email Address joeshrum@madisoncountyny.net

Part B: 5-Year Proposed Capital Expenditures and Operating Expenses

Regulated Capital Expenditure (CapEx) Projections						
Account	Description	2014	2015	2016	2017	Total Projected CapEx 2015-2019
2111 & 2121	Land & Building					
2112	Vehicles					
2122-2124	Support Assets					
2210	Switching Equipment					
2232	Circuit Equipment					
2410	Cable & Wire Facilities					
1220	Materials & Supplies					
	Total Capital Expenditures					

Regulated Operating Expenditure (OpEx) Projections						
Account	Operating Expenses	2014	2015	2016	2017	Total Operating Expenses 2015-2019
6110-6120	General Support Maintenance					
6210	Switching Maintenance					
6230	COE Transmission Maintenance					
6410	Cable & Wire Facilities					
6530	Non-Specific (Testing, Plant Op., Engineering)					
6561-2110	General Support Depreciation					
6561-2210	Switching Depreciation					
6561-2230	Circuit Equip Depreciation					
6561-2410	Cable & Wire Depreciation					
6610-6620	Customer Operations					
6711-6720	Corporate Operations					
7240	Ad Valorem Expense					
	Total Operating Expenses					

ARKANSAS PUBLIC SERVICE COMMISSION

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2nd Revised

Sheet No. 14.3

1st Revised

Sheet No. 14.3

Madison County Telephone Company, Inc.
Company Name

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Kind of Service Telecommunications Class of Service: All

Part III. Rate Schedule No. 1

Title: LOCAL SERVICE

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(CT) 1.3 LIFELINE ASSISTANCE PROGRAM (continued)

1.3.4 QUALIFICATIONS

1.3.4.1 General

1.3.4.1.1

To qualify for lifeline service, applicants must be participants in certain governmental programs or qualify through a low income threshold.

1.3.4.2 Qualification through Governmental Program Participation

1.3.4.2.1

To qualify for lifeline service through governmental program participation applicants must participate in at least one (1) of the following governmental programs:

1. Department of Housing and Urban Development
2. Medicaid
3. Food Stamps
4. Supplemental Security Income (SSI)
5. Federal Public Housing Assistance Program
6. Low Income Home Energy Assistance Program
7. Temporary Assistance for Needy Families (TANF)
8. National School Lunch (NSL) Program's Free Lunch Program

1.3.4.3 Qualification through low income eligibility

1.3.4.3.1

To qualify through low income eligibility, the applicant's income as defined in Sec. 54.400(f) must be at or below 135% of the federal poverty guidelines.

ARKANSAS PUBLIC SERVICE COMMISSION

2nd Revised	Sheet No. 14.4
1st Revised	Sheet No. 14.4
Madison County Telephone Company, Inc. Company Name	
Kind of Service Telecommunications	Class of Service: All
Part III. Rate Schedule No. 1	
Title: LOCAL SERVICE	

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(CT) 1.3 LIFELINE ASSISTANCE PROGRAM (continued)

1.3.5 Certification

1.3.5.1 General

1.3.5.1.1

Applicants for lifeline must meet the eligibility guidelines. A certification process shall be used to ensure only eligible applicants receive lifeline service. Each applicant must certify that they are receiving support for only one line per household.

1.3.5.2 Certification of eligibility through low income qualification.

1.3.5.2.1

This ETC participates in the ALIVE Board program established by the Arkansas General Assembly in 2005 through Act 2289 of 2005 to provide a governmentally maintained income qualification certification process that includes self-certification by applicants, under penalty of perjury, that the documentation presented by the applicant accurately represents their annual household income and provides the number of individuals in the household. Per F.C.C. order, each subscriber must provide certain certifications when enrolling in the Lifeline Program. New Lifeline subscribers must provide documentation of program-based eligibility, which the Telephone Company enrolling the subscriber should review, but not retain. Should the subscriber attempt to certify based on income, the Telephone Company shall be provided supporting documentation in order to complete the certification. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer's income exceeds 135% of the Federal Poverty Guidelines. The ALIVE Board program shall provide this ETC with a copy of the above referenced procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income

ARKANSAS PUBLIC SERVICE COMMISSION

2nd Revised

Sheet No. 14.5

1st Revised

Sheet No. 14.5

Madison County Telephone Company, Inc.
Company Name

Kind of Service Telecommunications

Class of Service: All

Part III. Rate Schedule No. 1

Title: LOCAL SERVICE

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(CT) 1.3 LIFELINE ASSISTANCE PROGRAM (continued)

1.3.5.2.2

This ETC shall monitor the ALIVE Board to ensure the ALIVE Board establishes appropriate procedures and provides this ETC with a copy of such procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income based eligibility for lifeline enrollment. An officer of this ETC shall monitor the ALIVE Board certification process and procedures and shall certify at time of enrollment, under penalty of perjury, to the best of the officer's knowledge, that this ETC has procedures in place to review documentation via the ALIVE Board, and that the ETC, via the ALIVE Board, was presented with documentation that confirms the consumer's household eligibility, in that the consumer's household income is at or below 135% of the Federal Poverty Guidelines.

1.3.5.3 Certification of eligibility through participation in governmental programs